



The Telecom Manager's Survival Guide: The Essential Reference for Telecommunications Systems, Solutions, and Cost Control

Stephen W. Medcroft

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"Between phones, networks, equipment, and vendors, being a telecom manager can be a difficult task. Using four companies' actual experiences as case studies, "The Telecom Manager's Survival Guide" presents an easily understandable method for lining up the best possible services, putting the right tools in place, and saving the business money. The book takes a practical approach, providing a proactive system for: project management for the implementation of new services; trouble resolution for equipment; billing audit and reviews; and strategic planning for the future. "The Telecom Manager's Survival Guide" is an important resource for anyone taking charge of their organization's telecommunications initiatives."

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